

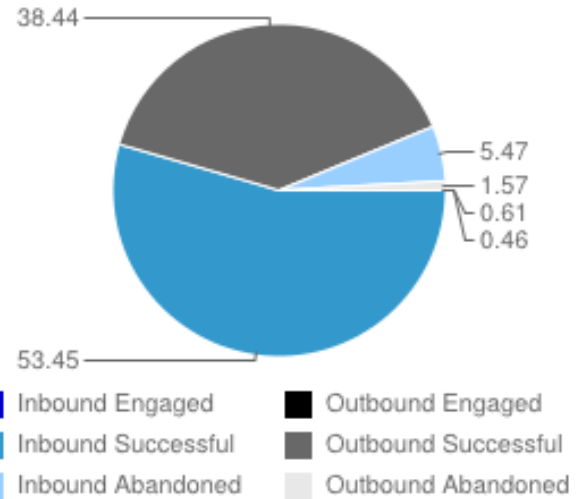
# Call Performance Report

<b>Account</b>	
<b>Period</b>	

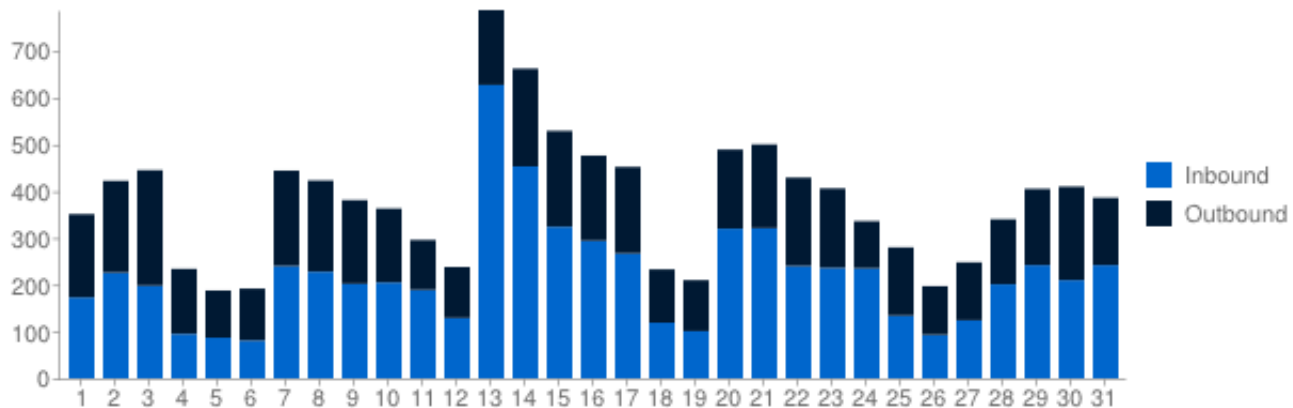
<b>Telephone number</b>	N/A
<b>Label</b>	N/A

	Total	Inbound	Outbound
<b>Calls offered</b>	12790	7614	5176
<b>Successful calls</b>	11752	6836	4916
<b>Abandoned calls</b>	901	700	201
<b>Engaged calls</b>	137	78	59

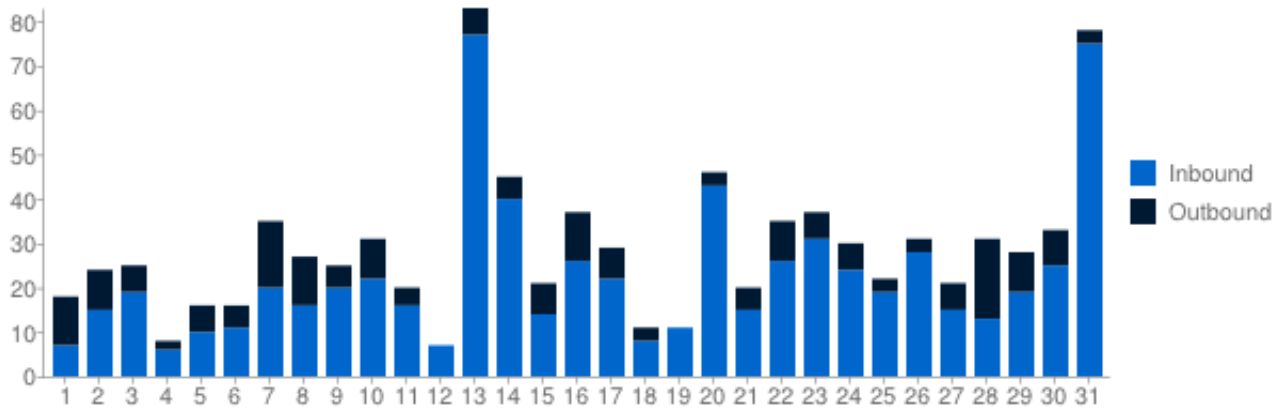
<b>Average ring time of answered calls</b>	10s
<b>Average ring time of abandoned calls</b>	26s
<b>Longest ring time</b>	4m 24s



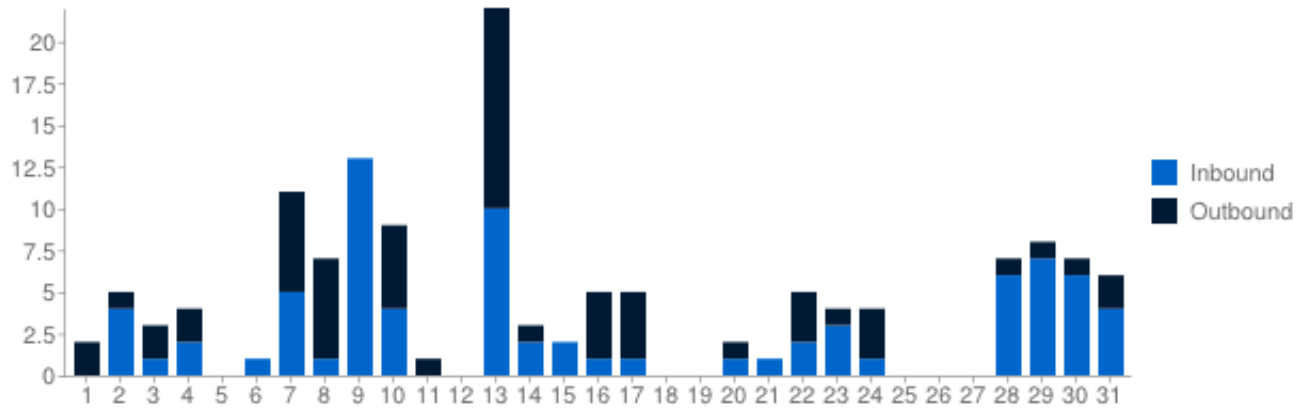
Inbound vs Outbound success



Inbound vs Outbound abandoned

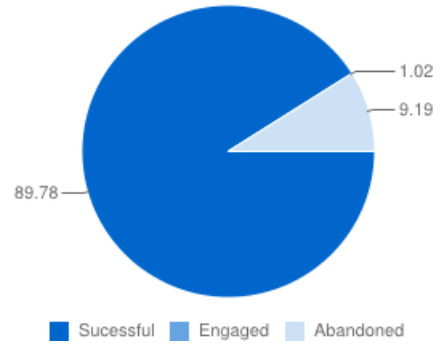


Inbound vs Outbound engaged

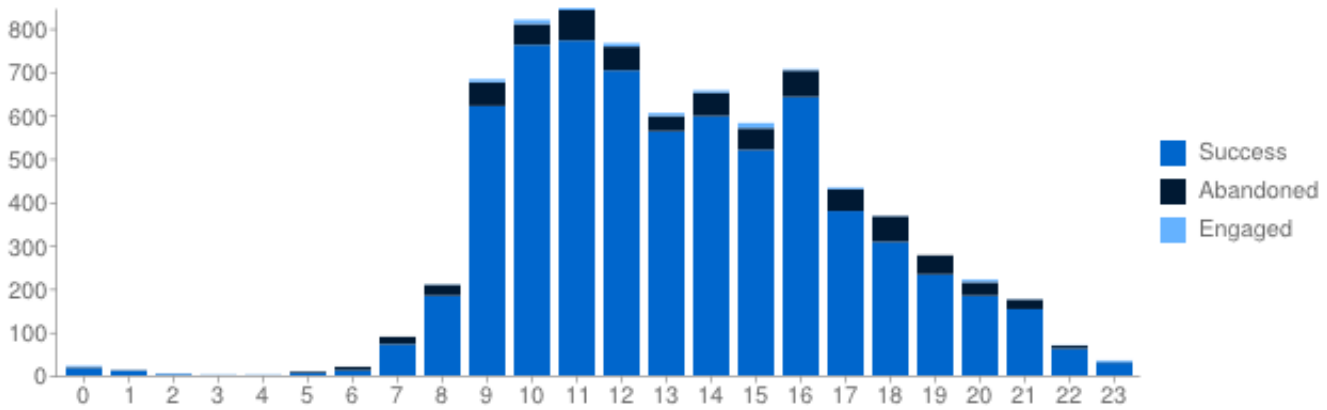


# Inbound Summary

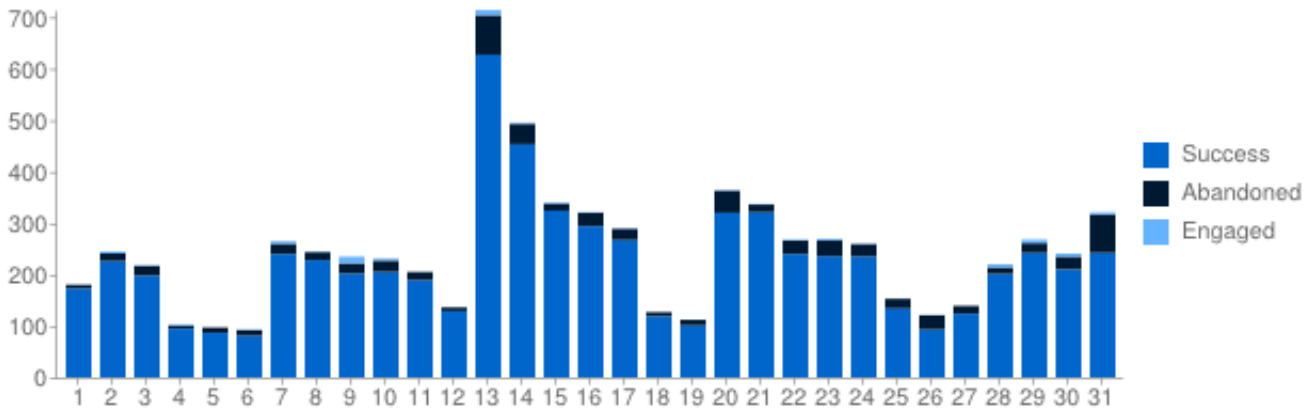
	Numbers of calls	Duration
<b>Successful calls</b>	6836	8d 2h 49m 48s
<b>Abandoned calls</b>	700	N/A
<b>Engaged calls</b>	78	N/A



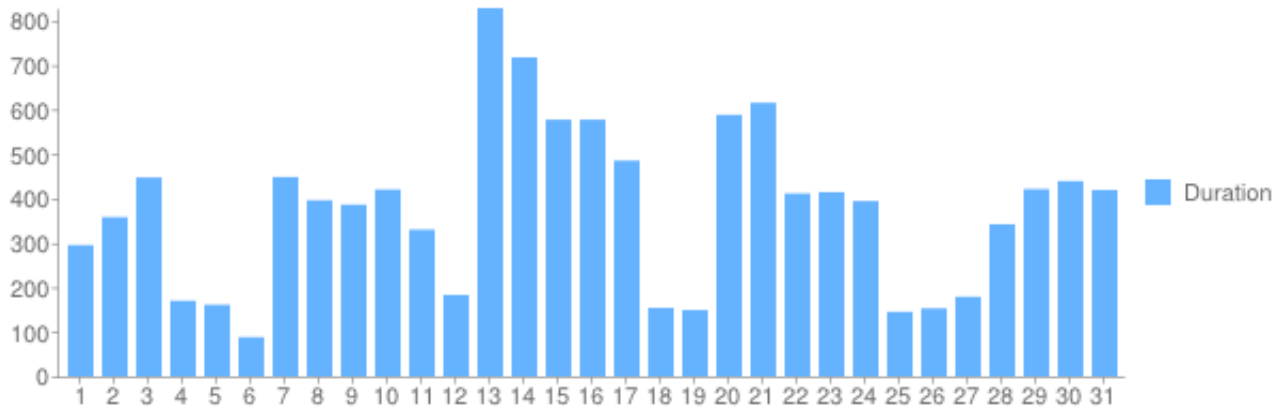
Call status by hour



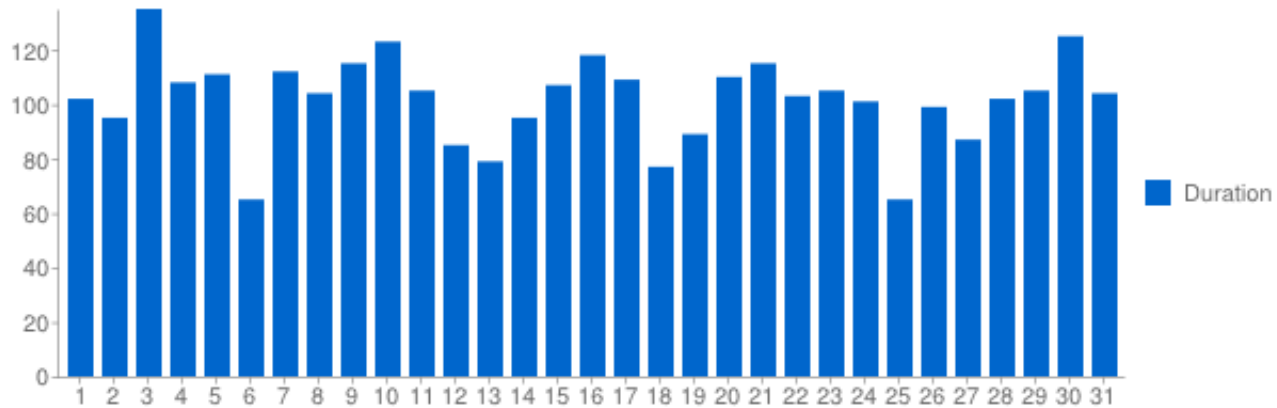
Call status by day



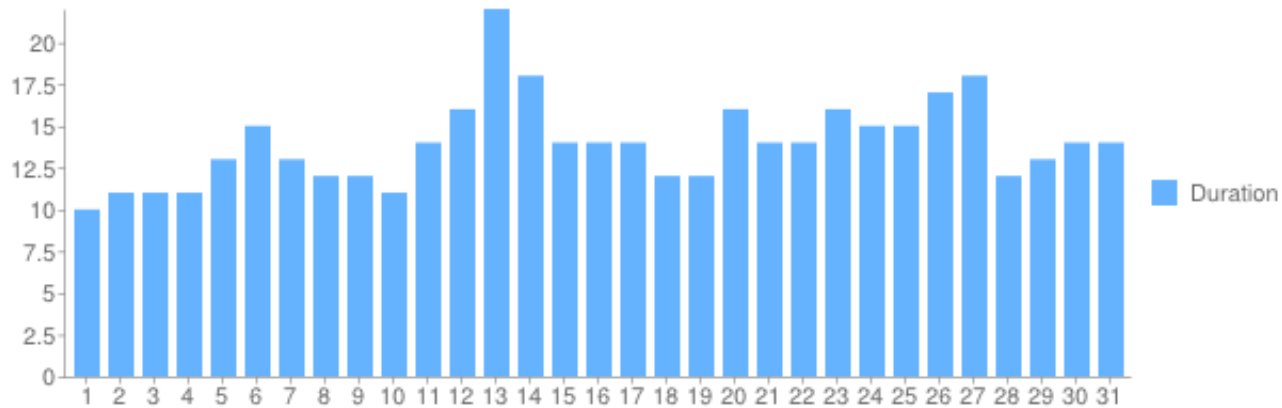
Total call durations



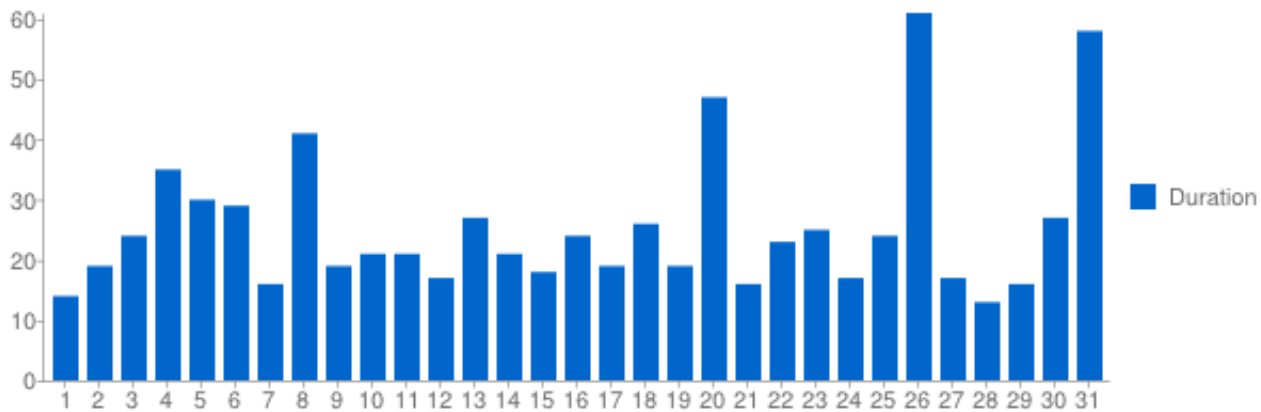
Average call duration



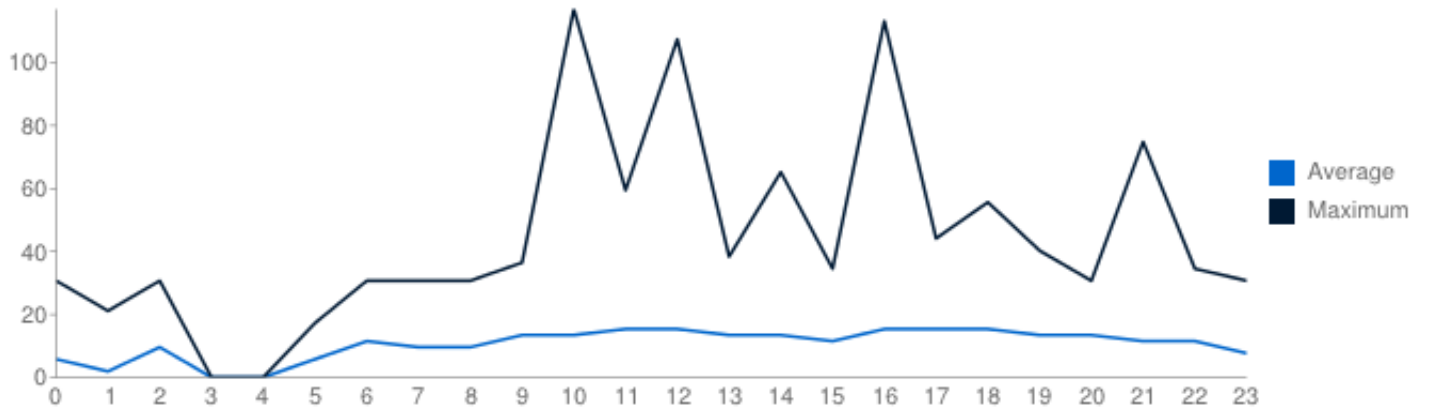
Average ring time of answered calls



Average ring time of abandoned calls

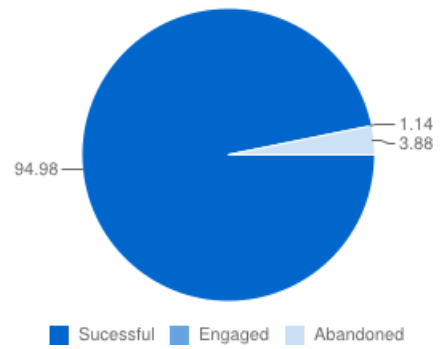


Average answer time vs worst answer time

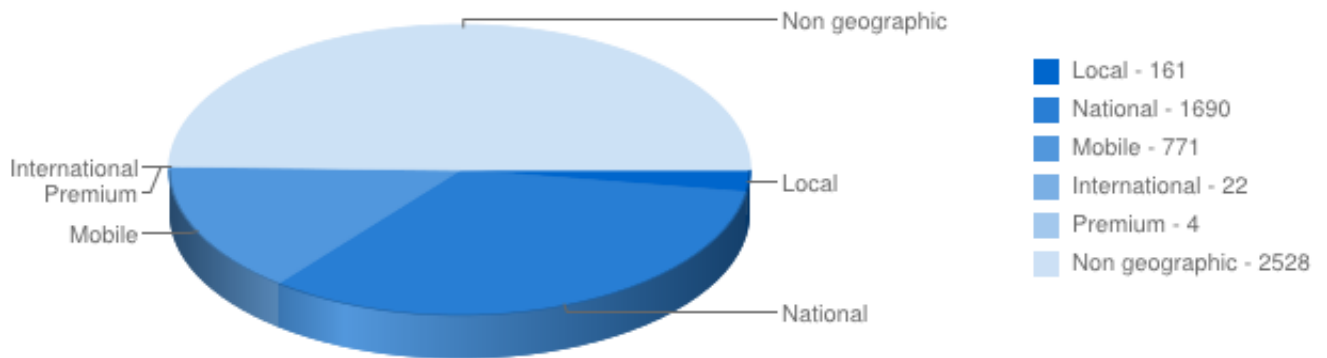


# Outbound Summary

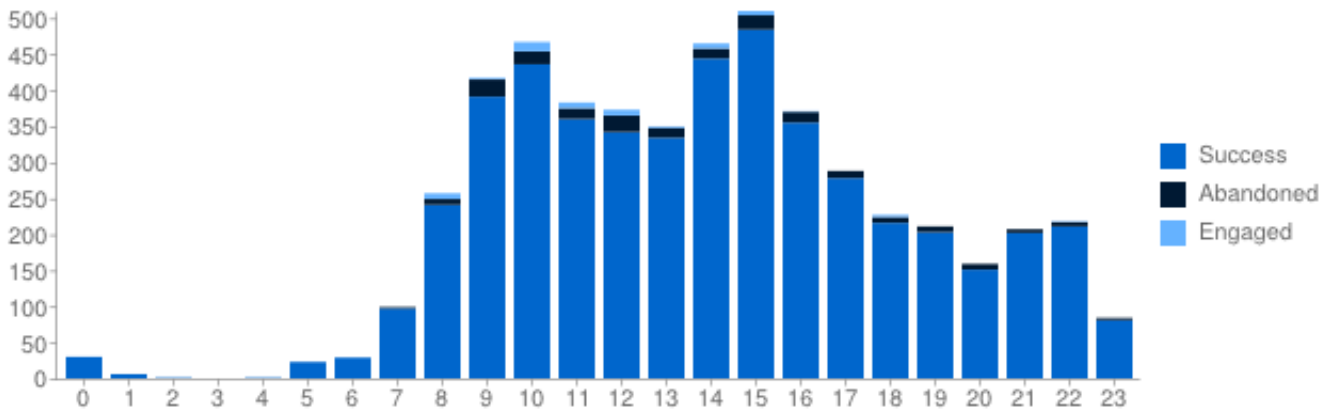
	Numbers of calls	Duration
<b>Successful calls</b>	4916	4d 1h 47m 59s
<b>Abandoned calls</b>	201	N/A
<b>Engaged calls</b>	59	N/A



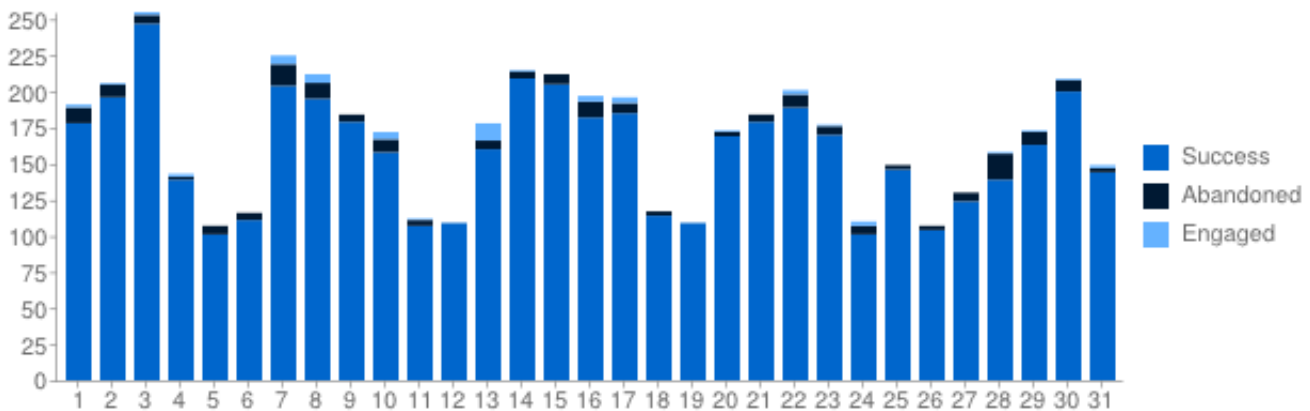
Number of calls per destination



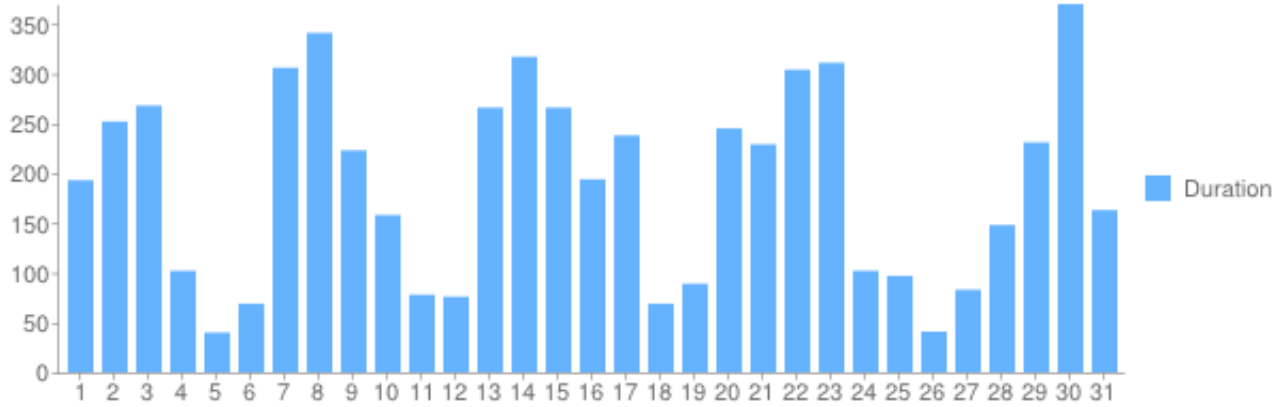
Call status by hour



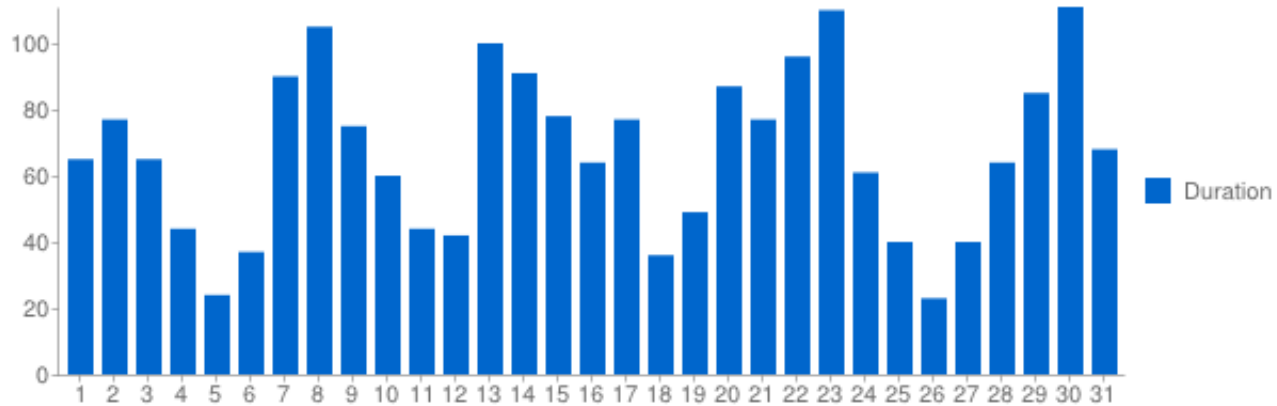
Call status by day



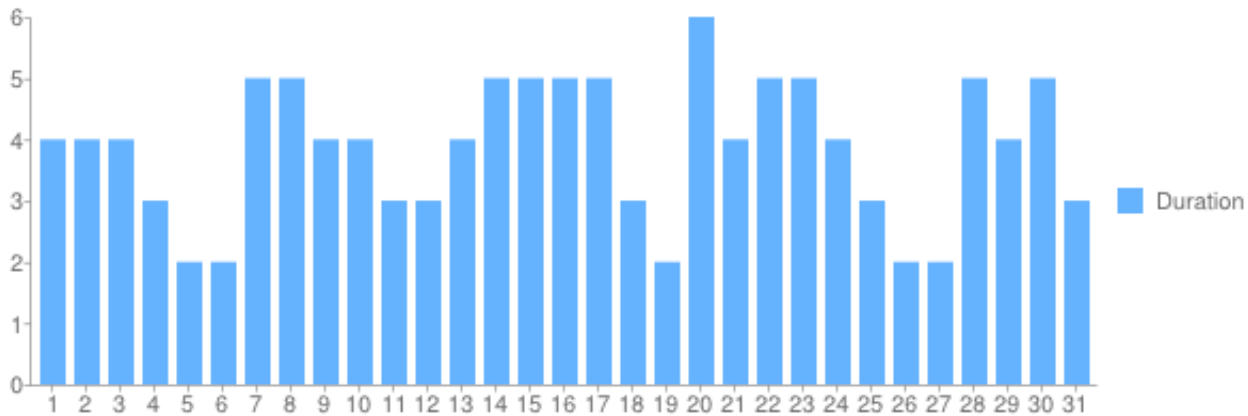
Total call durations



Average call duration



Average ring time of answered calls



Average ring time of abandoned calls

